# Home Solutions
# Service Agreement

V21.02

infraplex

| Subscriber Details | | | |
|---|---|---|---|
| Name | | Surname | |
| ID Number | | Date of Birth | |
| **Contact Details** | | | |
| Mobile Telephone No. | | Work Telephone No. | |
| Email Address | | Work Fax No. | |
| **Address Details / *Domicilium Citandi et Executandi*** | | | |
| Physical Address | | Billing Address | |
| | | | |
| | | | |
| Postal Code | | Postal Code | |
| Installation Address | | Special Instructions for Installation | |
| | | | |
| | | | |
| Postal Code | | | |
| Contact Person | | Contact No. | |

| Package / Service / Term Options: | | | |
|---|---|---|---|
| Internet Service | ☐ 5 Mbps R463.00 pm | ☐ 10 Mbps R679.00 pm | ☐ 20 Mbps R879.00 pm |
| | ☐ 50Mbps R1079.00 pm | ☐ 100 Mbps R1279.00 pm | ☐ 200 Mbps R1379.00 pm |

Installation Options:

- ☐ Free Installation – 24 Month Contract
- ☐ R 1115.00 – 12 Month Contract
- ☐ R 2229.00 – Month to Month Contract
- ☐ Fibre Converter for DSTV – R2958.00

## Consent and Declaration

I _____ (print name) the undersigned, confirm the accuracy of the information provided in this document and by signing this document, acknowledge that I have read, understand and agree to be bound by the subscriber standard terms and conditions attached hereto. I hereby instruct the Service Provider and or their appointed agent to invoice and collect amounts from the Subscriber

## Bank Debit Order Instruction

The individual payment instructions so authorised to be issued must be issued and delivered as follows;
Monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less that the obligation due.
Installation; All costs relating to installation will be debited to your account at end of the month in which the installation was completed.

| Bank | | Branch Name | |
|---|---|---|---|
| Account Type | ☐ Current ☐ Savings ☐ Transmission | Branch Code | |
| Account/Card Holder | | Account Number | |
| Card Type | ☐ Visa ☐ Mastercard | Card Number | |
| Card Expiry Date | | Card CCV No. | |
| Debit Date | ☐ 1st ☐ 7th 15th ☐ 27th | 1st 7th | 27th |

I / We hereby authorise and mandate you to issue and deliver payment instructions to the bank for collection against my / our above-mentioned account at my / our above-mentioned bank (or any other bank or branch to which I / We may transfer my / our account) which payment shall be made on or before the 30th day of each month commencing on the Effective Date on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in this Agreement, commencing on the Effective Date and continuing until this Agreement expires. Abbreviated name as registered with the bank: INFRAPLEX

**Mandate**
I / We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned bank as if the instructions had been issued by me/us personally.

**Cancellation**
I / We agree not to cancel this Authority and Mandate. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**Assignment**
I / We acknowledge that this Agreement, including the aforesaid mandate may be ceded and / or assigned to a third party by the Service Provider.

| Date | | Place | | Signature | |
|---|---|---|---|---|---|

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS